



Prepare Your Home for Upcoming Winter Weather!

With inclement weather, including freezing temperatures and the possibility of sleet or snow, expected this week, it's important to take proactive steps to protect your home and water system.

Here's how you can prepare:

1. Protect Your Pipes

- **Mobile Homes:** If your home does not have skirting, it's crucial to insulate exposed pipes underneath. Use foam pipe insulation or wrap pipes with towels or blankets, securing them with duct tape.
- **Outdoor Faucets:** Wrap outdoor faucets with faucet covers or thick towels. Secure with plastic bags or tape if you don't have covers handy.

2. Disconnect and Drain Water Hoses

- Remove any water hoses attached to outdoor faucets and drain them. Store hoses indoors to prevent cracking.

3. Allow Faucets to Drip

- During freezing temperatures, allow a small trickle of water to run from indoor faucets, especially those connected to exterior walls. This can help prevent pipes from freezing.

4. Open Cabinet Doors

- If your pipes are located under indoor sinks, open cabinet doors to let warm air circulate around them.

5. Stock Up on Emergency Supplies

- Ensure you have bottled water, flashlights, batteries, and any other essentials in case of power outages.

6. Locate Your Water Shut-Off Valve

- In case of a burst pipe, it's important to know where your water shut-off valve is located to quickly turn off water and prevent flooding.

7. Locating a Water Leak

- If you find a puddle of water or a water leak between your home and the water meter, it may indicate a broken water pipe. Please note that homeowners are responsible for repairing leaks on their property.
- If you notice a water leak between the water meter and the street, please contact our office immediately. Our crew will promptly address the issue and repair the leak.

If you experience frozen pipes, avoid using an open flame to thaw them. Instead, use a space heater, heat lamp, or hair dryer to gently warm the pipes.

We're here to help! If you have questions or concerns, please contact our office. Stay warm and safe!