

NEW WATER RATES GOING INTO EFFECT FEBRUARY 2019

Creedmoor-Maha Water Supply Corporation is committed to your well-being and delivering quality customer service. We appreciate your support and we will continue providing you and your family high quality water and dependable water delivery services.

WHAT DO MY FEES CURRENTLY PAY FOR?

Your fees help pay towards maintenance and improvement of:



9 STORAGE
TANKS



130 MILES
OF PIPELINES



5 DRINKING
WATER WELLS



8 PUMP
STATIONS

WHY ARE OUR RATES INCREASING?

- Our water structures are 50 years old and in serious need of repair, replacement and improvement.
- In October 2018, we received a \$10 million loan from the Texas Water Development Board to invest in much needed improvements to our drinking water systems.
- Your fees will help pay back the loan and ensure continued water delivery and reliability to you and your family.

HOW WILL THE LOAN BE USED?

A total of 7 major projects throughout Creedmoor-Maha will be implemented over the next 3 to 5 years to improve your water and delivery services. Major projects include:

1. Install a booster pump station to **improve water pressure** throughout Creedmoor-Maha.
2. Replace old water pipelines to **increase water supply** and **reduce leaks**.
3. Replace more than 12 miles of leaking pipes to **reduce water loss**.
4. Develop a long-term plan to **continually improve** our water system.

WHAT ARE THE BENEFITS TO ME?

The projects will reduce (1) the frequency of service interruption, (2) expensive leaks and water loss, and (3) future water and system costs.

WHAT WILL MY NEW RATE BE IN FEBRUARY 2019?

If Average Water Usage in 2018 was:	Average Water Usage					
	1,500 gallons	3,000 gallons	5,000 gallons	7,000 gallons	9,000 gallons	15,000 gallons
Your Bill Was:	\$51.90	\$63.71	\$79.45	\$96.31	\$113.71	\$166.53
Rate Increase Will Be:	\$3.40	\$6.80	\$11.34	\$15.87	\$20.40	\$34.00
Your New Bill Amount/Month	\$55.30	\$70.51	\$90.79	\$112.18	\$134.11	\$200.53



To learn more please go to: <https://creedmoormahawsc.com/rates-and-policies>. If you have any questions or need additional information please email helpdesk@creedmoorwsc.com or customerservice@creedmoorwsc.com. You can also call us at (512) 243-2113.

WE WOULD LOVE TO GET YOUR FEEDBACK! THANK YOU FOR YOUR SUPPORT!