



## Honoring Veterans

Every year on Veterans Day, we come together as a nation to honor and pay tribute to the brave men and women who have served in our armed forces.

Veterans Day is a solemn occasion to remember and express gratitude to the countless individuals who have selflessly dedicated their lives to defending our country. These veterans, from all walks of life, have made tremendous sacrifices to protect our freedom, and their contributions deserve our utmost respect and appreciation.

Veterans Day is a day to reflect on the collective sacrifice and service of veterans. Let us remember that this day is about expressing our gratitude and recognizing the dedication of all veterans who have protected our nation.

This Veteran's Day, we honor General Manager Matt Pickle

for his service both in the military and as a leader in the water industry.

General Manager Pickle's journey began in the military, where he served for 22 years as a navigator on RC-135 and EC-130 aircraft, including deployments to Iraq and Afghanistan.

We express our gratitude to him for his unwavering dedication and for being a leader in both the military and the water industry.



### CMWSC Staff

General Manager:.....Matthew Pickle  
Operations Manager.....Scott R.  
CSR Manager:.....Kristi Temple  
Business Manager:.....Cassie Taylor  
Assistant to GM:.....Darla Damron

### CMWSC Board of Directors

President:.....Carl Urban  
Vice President:.....Yvonne Gil-Vallejo  
Secretary/Treasurer:.....Rebecca Richards  
Director:.....Bobby Burklund  
Director:.....Earl Burklund  
Director:.....John Gray  
Director:.....Anna Ortiz  
Director:.....Darrell Walenta  
Director:.....Vacant

### Contact Information

CMWSC Main Line: 512.243.2113  
Emergency After Hours: 512.243.1265  
Utility Locate: 811

### **Report a Leak**

Between 8AM-4PM: 512.243.2113  
After 4PM & Weekends: 512.243.1265

## The Journey of Tap Water

Watch this great video on how water towers work: <https://www.youtube.com/watch?v=zSsxXhhGocg>

Tap water is a vital resource that undergoes an intricate journey before it reaches our faucets. The process begins with the collection of water from its source, which can include rivers, lakes, reservoirs, or underground wells. Once collected, the water is transported to a water treatment plant, where it undergoes a series of filtration and purification steps. This includes removing debris, sediment, and harmful substances through processes such as coagulation, sedimentation, filtration, and disinfection.

After treatment, the clean water is stored in reservoirs or water

### Company Holiday Schedule

October 9: Columbus Day  
November 10: Veteran's Day  
November 23-24: Thanksgiving Holiday  
December 25: Christmas Holiday

### Board of Director Meetings

October 18  
November 15  
December 20

Meetings begin at 6:00 PM



## The Journey of Tap Water (continued from page 1)

towers before being distributed through an extensive network of pipes to our homes, schools, and businesses. At the local level, water supply corporations play a crucial role in managing and maintaining this intricate system, ensuring that the water delivered to our taps meets rig-

orous quality and safety standards.

With every glass of water we drink, we can appreciate the remarkable journey it undertakes to become a reliable and essential resource in our daily lives.

## New Addition to CMWSC

Creedmoor Maha WSC is thrilled to announce the debut of our new mini water tower, proudly located in front of our new headquarters. The mini water tower made its grand entrance at the Lockhart Chisholm Trail Round Up Festival Parade on Saturday, June 10, 2023, capturing the attention of the community.



The mini water tower stands as a symbol of Creedmoor Maha Water Supply Corporation's commitment to innovation and sustainable water management. It serves as a symbolic representation of our dedication to providing clean and reliable water to our community while embracing creative approaches to raising awareness about water conservation.

The realization of the mini water tower project would not have been possible without the extraordinary efforts of three talented Luling High School students, (seen below) under the guidance of their inspiring Agriculture Teacher, Mr. Waddle. This collaboration between Creedmoor Maha WSC and Luling High School exemplifies the power of partnerships, bringing together the expertise of our water supply corporation and the passion and skill of the next generation.

Beyond its visual appeal, the mini water tower project aims to inspire and educate the community about water conservation. It serves as a conversation starter, sparking discussions about the importance of responsible water use and the vital role that water supply corporations play in safeguarding this valuable resource. By engaging the community in a meaningful way, we hope to foster a culture of appreciation for water and its conservation.



## In Honor of Ben Gray With deep appreciation...



It is with heavy hearts that we announce the passing of our long-time Board Director Ben Gray. He served CMWSC for 54 years. Sadly Ben passed away on Saturday, June 24, 2023 after a brief illness. He is sorely missed.







TRWA Conference

Happy Thanksgiving



Lockhart 50th CTR Anniversary Parade





## Creedmoor Maha Water Supply Corporation Billing Structure

**Water Service Availability Base Charge:** The monthly base charge for metered water service, which includes NO gallons allowable, is based on demand by meter size. Rates for all Customer classes are as follows:

METER SIZE
5/8"
3/4"
1"
1 1/2"
2"
3"

MONTHLY BASE RATE
\$60.00
\$80.00
\$120.00
\$220.00
\$339.00
\$620.00

**System Usage Charge:** In addition to the Service Availability Charge, a system usage charge shall be added at the following rates for usage during any one (1) billing period:

GALLONS METERED
0 - 6,000 gallons
6,001 - 15,000 gallons
15,001 - 25,000 gallons
25,001 - 35,000 gallons
35,001 - 45,000 gallons
> 45,000 gallons

MONTHLY USAGE RATE (per 1,000 gallons)
\$9.40
\$11.28
\$13.54
\$16.25
\$19.50
\$22.90





## Water Rate Increase FAQ

**Why is my bill going up?** As you may be aware, prices for utilities, supplies, products, and materials have continued to rise across the country. The same is true for Creedmoor Maha's operating expenses. The cost of our electric bills and materials have increased significantly. Specifically, the pipe and fittings needed to keep our water system running properly have nearly doubled.

**Why do my water bills keep going up?** We have not increased our water rates since July 2018. *(Has there been any changes in your household? Your water usage can affect the cost of your water bill. Checking for leaks, running toilets or any changes in the household can lead to higher bills.)*

**\*How can I lower my bill?** The water rate's structure is such that the more you use the more you pay. Therefore, always recommend conserving water as much as possible.

**Who approved the increase?** The Creedmoor Maha WSC Board of Directors increased the new water rates at the June 21, 2023, board meeting. Ensuring that our rates remain as low as possible is an important objective for the Board of Directors and Creedmoor-Maha WSC. Because of this, the Board of Directors commissioned a rate study to determine the minimum amount we could raise the rates and still meet projected expenses. The results of this study are a simplified rate structure and a small increase.

**Who will pay for the increase?** The largest increases in rates are for members who use over 40,000 gallons per month. Those users will see a much larger increase in their bill. Our average users only use around 5,000 gallons per month. Those users will see a small increase in their bill.

**What happened to the surcharge?** The new rate schedule is structured to eliminate the surcharge. All expenses are now covered by the base rate and the water usage portion of your bill.

**How much will my bill increase?** The average member who uses around 5,000 gallons per month will see their bill increase by about 10%.

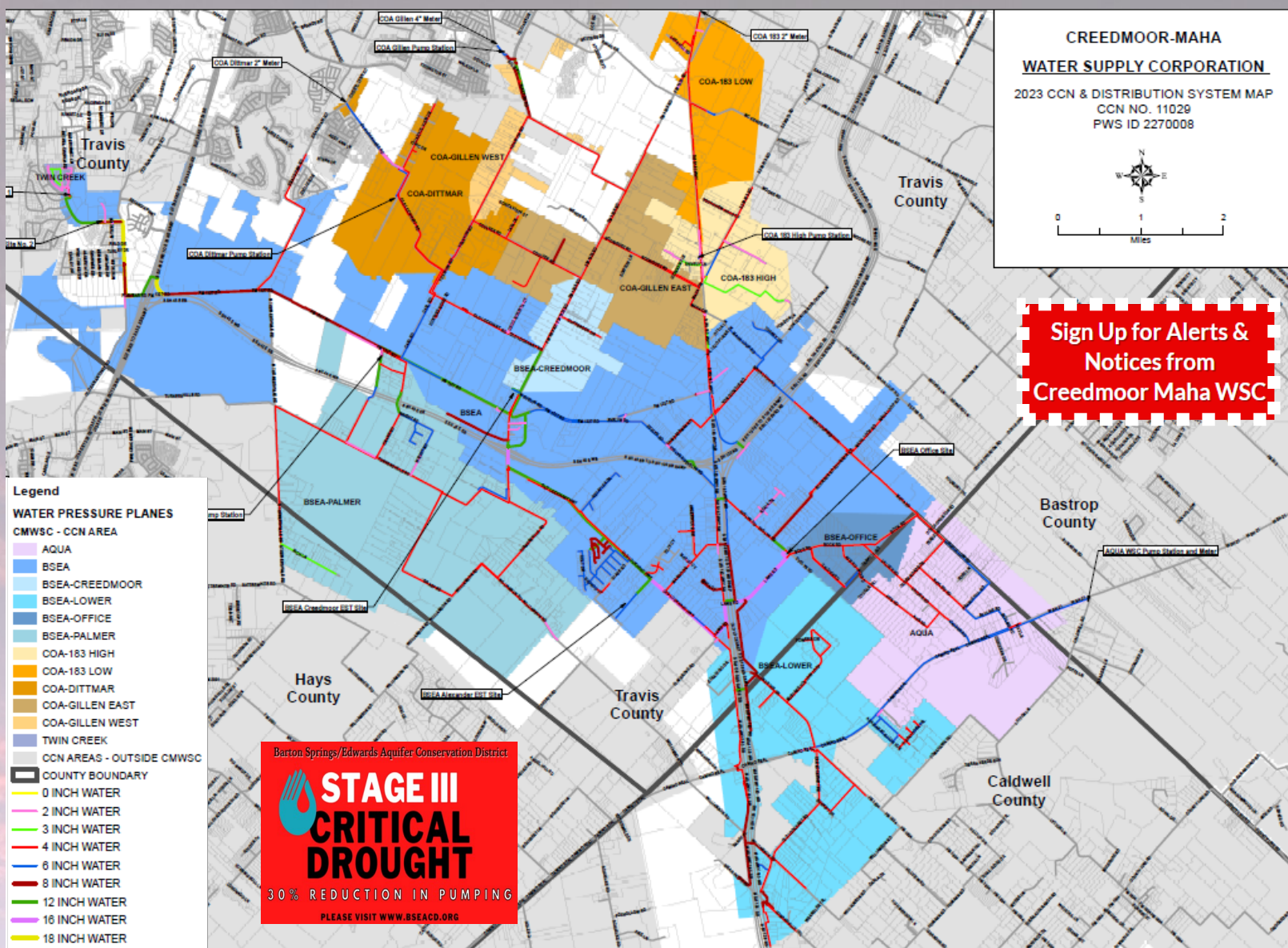
**\*Where can we see the new rate structure?** Please visit our website:

[www.creedmoorwsc.com](http://www.creedmoorwsc.com)

**\*What is the base rate and why is it in my monthly bill?**

The monthly base rate is a fixed cost, and it is determined by the size of your water meter. The base rate covers the most basic continuing cost of delivering water.





Report a  
qualified leak  
and get \$50.00  
off of your  
next bill.



nextdoor

